

NEXRIDE

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Strathfield South NSW 2136



+61 411 383 034

Rental Agreement

Hirer Details (Sections with **asterisk*** are compulsory)

Hirer's Full Name _____

Phone Number _____ Email Address* _____

Unit / House No. _____ Street Name _____ Suburb _____

State _____ Post Code _____

Next to Kin*

Relationship _____

Full name _____

Unit / House No. _____ Street Name _____ Suburb _____

State _____ Phone No. _____

Vehicle details

Make _____ Model _____ Rego _____

Km Out _____ Km In _____ Fuel Type _____

Fuel Out _____ Fuel In _____ Rental Type/usage _____

Contract type: Please circle one of the following,

Daily Weekly

Contract term: Please circle one of the following,

Other 3 months 6 months 1-year Accident Replacement*

If the contract type is **AR**. Please complete asterisk section

Accident Replacement*

Date of Accident _____ Place of Accident _____

Other Party Vehicle Registration _____ Your Vehicle Registration _____

Insurance Company _____ Claim Number _____

Excess Applicable

Uber X Drivers /HC hire / Uber Luxury

Age 25 or above \$2000.00

Addition \$500 apply for under 25.

Excess Reduction (plan selected): Go to Point 9

Extras (Optional)

Roadside assistance 24/7 (\$10/week). _____

📖 This service is optional but highly recommended, especially if you drive during late hours or in remote areas. (Point 8)

Dashcam. (\$ 10/week) _____

(In case of an accident, if it shows in camera that you are not at fault you don't need to pay the excess at all)

Total Rent [Inclusive of all the above-mentioned charges or additional options (if any chosen)]

Date Out _____ Time Out _____

Date In _____ Time In _____

Daily \$ _____ Weekly \$ _____ Bond \$ _____

☐ **Dishonour fee (according to online direct debit privacy terms and conditions) upon** per transaction applies if direct debit is not allowed due to insufficient funds.

☐ **Admin Fee of \$2.50** per toll and **\$10** fine nomination
To avoid **\$2.50** Admin fee please keep your toll account always linked with sufficient funds.

☐ **Challenging the fine without any grounds will cost you \$60 for re-nomination. Please consult with us if you have legit reason to review.**

Documents Checklist*

- ☐ Driver Licence (Back and front coloured copy)
- ☐ Proof of Balance (Can be generated from bank application)
- ☐ Debit Card (Linked to the POB account)
- ☐ Proof of address (Current Utility bill i.e. Phone, gas or electricity bill)
- ☐ Rideshare account verification (for rideshare drivers)

Terms & Conditions

1. VEHICLE CONDITION & RETURN:

The hire vehicle is delivered to you in good operating condition. You agree to return the hire vehicle in the same condition (*except for the ordinary wear and tear but not including windscreen or tyre damage*) together with all tools, tyres, accessories and equipment. The Company may take possession of the hire vehicle without prior demand and at your expense, if it is illegally parked, used in violation of the law of the State or Territory of this agreement or if it is apparently abandoned.

Note: The Company must be notified and agree to any extension of the period of hire beyond this agreement in advance of the return date and time. You must notify us if the vehicle is stolen and report to the police.

2. UNAUTHORISED & PROHIBITED USE:

Person who must not drive the hire vehicle:-

- ✓ A person who is not identified in contract or has not been identified in writing to the Company is not allowed to drive the vehicle.
- ✓ A person whose blood alcohol concentration exceeds that allowable by law in the State or Territory of this agreement
- ✓ A person who has given or for whom you have given a false name, age, address or driver's licence details to the company.

Circumstances in which and/or for which the hire vehicle must not be used:

- ✓ To carry people for hire or to carry any inflammable, explosive or corrosive materials.
- ✓ To propel or tow any vehicle, trailer, boat or other object unless the Company has authorized such use in writing.
- ✓ To carry any greater load and/or more people than, is lawful or use the hire vehicle in a manner or for a purpose other than for which it was designed and constructed.
- ✓ To carry any animal or pet in the hire vehicle unless authorised by the Company in writing.
- ✓ For re-renting or transferring to another driver.
- ✓ In a conflict zone or for any illegal purposes.
- ✓ For racing, peacemaking, reliability trials, speed trials, hill climbing or being tested in preparation for those purposes.

3. INSPECTION AND DAMAGE NOTIFICATION:

You must inspect the vehicle at the time of handover. Any damage not reported within 1 hour will be assumed to have occurred during your rental and you will be held liable.

REPAIR POLICY:

All repairs **must be carried out by our nominated repairers**. The hirer **does not have the option of choosing a personal or preferred repairer**.

4. NON-PAYMENT & CONTRACT TERMINATION:

Missed Payments beyond 3 days may result in immediate contract termination and vehicle recovery. All outstanding rental amount and recovery fees will become due immediately.

5. CONTRACT TERMINATION:

If you don't pay the rent on time and does not contact us in next 2 business days (for example, your phone is off, you block our number, or you completely disappear and don't follow the contract), then the contract will be automatically cancelled. In this case, we will have the right to take legal action to get our car back.

6. FINANCIAL OBLIGATIONS:

Special Note:

Joint hirers and all drivers are jointly and severally responsible under this agreement.

Payment is due to the conclusion of the hire unless otherwise agreed in writing.

You are responsible for and by entering into the agreement, you authorise the company to debit the credit card provided or any other credit card provided (and you will pay on demand any balance) with the following charges:

- ✓ All charges claimed from the Company in respect of parking or any other traffic violations incurred during the period of hire or until such later time as the hire vehicle is returned to the Company. Processing of those parking or traffic offences
- ✓ All loss or damage to the hire vehicle (including loss of use) legal expenses, assessment fees, towing and recovery, Consequential third-party damage, storage and company service charges whereas:
Any condition of this agreement or any special condition has been breached where the vehicle suffers loss or damage as a result of an impact with any or all objects except another vehicle which can be fully identified, and all details of the incident provided.
- ✓ You have left the hire vehicle unlocked or left the keys in the hire vehicle.
- ✓ You have not kept the key to the hired vehicle secure and under your personal control.
- ✓ The underbody of the hire vehicle is damaged, regardless of cause.
- ✓ The hire vehicle is totally or partially immersed in water, regardless of cause.
- ✓ The interior of the hire vehicle is damaged, regardless of cause.
- ✓ The tyres of the hire vehicle are damaged other than by normal wear and tear.
- ✓ The hire vehicle or any third-party property is damaged by driving the hire vehicle under or into an object lower than the height of the hire vehicle.
- ✓ You have failed to maintain all fluid and fuel levels of the hire vehicle or failed to immediately rectify or report to us any defect in the hire vehicle of which you become aware.
- ✓ The hire vehicle is damaged by loading or unloading, other than normal wear.
- ✓ Your failure to properly secure any load or equipment which leads to damage to the hire vehicle caused by that load or equipment.
- ✓ Same is occasioned or incurred by as a result of the intentional, reckless or negligent acts/or omissions by any person.

Special note: If you have paid by use of a credit card or directed the Company to bill charges to some other person, corporation, firm or organisation who or which fails to make payment when due, you will immediately pay the full amount due to the Company on demand.

The Company has the right to swap out the vehicle at any point, if needed.

7. INSURANCE EXCESS:

Base Insurance Excess is \$2000 - \$2500, depending on vehicle hired. For hirers between 21-25 years an additional fee applies. This amount may vary in accordance with the options offered at the time of hire as indicated above in the Rates & Charges. Excess is payable in full immediately in case of accident.

Accidents or damage must be reported within three (3) hours. Should the hirer(s) fail to comply with any conditions of this agreement, all losses/damages arising out of such event shall be at the hirer's expense. The hirer agrees and authorises by signature below that all amounts payable under this agreement will be charged to the credit card of which details have been supplied. This includes administration fees and extensions of hires. All extensions of hire will be charged at the rates specified above.

8. ROADSIDE ASSISTANCE – Just \$ 10/week:

Roadside Assistance – Optional Add-On (\$10/week)

If you choose **Roadside Assistance**, here's what you get for just **\$10 per week**:

What's included:

-  24/7 emergency support – even during **late hours, weekends, or public holidays**.
-  Coverage for common issues like **flat tires, dead battery, lockouts, or mechanical breakdowns**.
-  No additional call-out charges when you use the service during emergencies.
-  Peace of mind knowing help is just a phone call away, anytime.
-  Fast response and NSW coverage through our trusted partners.

Without Roadside Assistance:

-  Afterhours call – out Fees is **\$200**

9. DRIVE WITH CONFIDENCE:

Excess Reduction – Protect Yourself from High Costs

We offer optional **Excess Reduction Plans** to help lower your out-of-pocket expenses in case of an accident.

Choose Your Protection Level:

- **\$15/week extra**
 - Reduce your liability by **\$250**
 - New Excess will be **\$1750**
- **\$25/Week extra**
 - Reduce your liability by **\$500**
 - New Excess will be **\$1500**

Why it matters:

- Covers you if you are **at fault** in an accident.
- Covers you if you are NOT at fault and third Party is not giving claim number.
- Covers you if you failed to obtain third Party details.
- Gives you **peace of mind** while driving.
- Ideal for **new drivers, long trips, or busy roads**.

Important:

In the event of a **HIT & RUN** incident, the hirer shall be liable for the full excess amount, irrespective of fault.

In Case of an Accident (Where the Other Party is at Fault), Please Ensure to Collect the Following Details:

- Insurance Company Name
 - Claim Number
1. **Driver's License**
 - Clear photos of the **front and back** of the other driver's license
 2. **Third Party Vehicle Details.**

- Car Make & Model
- Registration/Number Plate
- Colour of the Vehicle

3. **Third Party Contact Information**

- Full Name
- Mobile Number
- Address

4. **Accident Scene Documentation**

- Clear **photos of the scene**, showing vehicle positions, damage, road signs, etc.
- Any **visible road markings or traffic signals**

5. **Location Details**

- Road/Street Name
- Nearby Landmarks (if applicable)
- Time and Date of the Accident

 Important:

If any of the above information is missing, you will be held responsible for the insurance excess, regardless of who is at fault in the accident.

If someone else (not listed in our agreement) drives the car and causes an accident:

 You will be fully responsible for:

- All repair costs to **our vehicle + Loss of Income.**
- Any **third-party damage**

10. LOST KEY FEE:

Lost or damaged keys will incur replacement fee as per invoice plus a \$250 admin charge.

11. TOWING & RECOVERY RESPONSIBILITY:

Any towing or impounding due to hirer actions (illegal parking, accidents, misuse, etc.) will be charged in full to the hirer. Company NEXRIDE reserves the right to terminate the contract and recover the vehicle at the hirer's cost. Recovery charges start from \$495 + GST and vary by distance and complexity.

12. BOND FORFEITURE:

- Driving under the influence of alcohol or drugs
- Allowing an **unauthorised or unlisted driver** to operate the vehicle
- Failure to return the vehicle on the agreed date/time
- Causing **unreported damage** to the vehicle
- **Tampering with the GPS or tracking system**
- Returning the car **without giving a 2-week prior notice**, regardless of the reason
- Using the vehicle for **illegal, dangerous, or commercial purposes** without permission
- † Driving outside the approved area or state boundaries without written consent
- ✕ Involvement in an accident without proper reporting or required documentation
- **Breaching any major terms** of the rental agreement

 The final decision regarding bond forfeiture will be made by the rental company based on the nature and severity of the breach.

13. VEHICLE TRACKING AND TAMPERING:

All vehicles are fitted with GPS for security and safety reasons. Tampering, disabling, or removing tracking equipment or company stickers is a breach of this agreement and will result in bond forfeiture and possible legal action.

14. CLEANING, SMOKING & PETS:

No smoking is permitted in the vehicle. **\$300** cleaning fee applies if the vehicle is returned with smoke smell, pet hair, excessive dirt, or interior stains.

15. RETURN TIME AND LATE FEES:

A 29-minute grace period applies. After this, an additional day's rental will be charged. In addition, a late return admin fee of **\$75** per day may be charged for every 24 hours past the return time.

16. SERVICE & FUEL POLICY:

Regular service must be carried out on time as per the schedule, any damage to the engine, tyre or rims caused due to delayed or missed servicing will be the sole responsibility of the hirer, including associated repair cost.

Fuel must be returned at the same level. If short, a top-up fee of \$3.00/litre plus a \$25 service fee applies.

17. INCIDENT REPORTING:

You must report any accident, theft, or damage to NexRide within 24 to 48 hours. A formal incident report and photos must be submitted within 24 to 48 hours. Police must be contacted about any injury, third-party damage, towing, or hit-and-run incidents.

18. LOSS OF USE AND ADMIN FEE:

If the vehicle is damaged or stolen, you may be charged a "Loss of Use Fee" up to 75% of the daily rate for each day the vehicle is off road, plus a claim's admin fee up to \$250.

19. SWAP OUT RIGHT:

NexRide may replace your vehicle at any time for operational reasons.

Please Note: You must check oil and water daily, should any malfunction of the vehicle occur, any sign of overheating, you must stop the vehicle immediately or you will be held liable, and loss of bond may occur.

I Acknowledge That I Have Read and Understood This Agreement and Agree to The Above Terms and Conditions. I Signed This Contract Before Making Any Agreement to Hire the Vehicle Mentioned Above.

Hirer:

Hirer Name: _____

Hirer Signature: _____

Date of Agreement: DD/MM/YYYY

Manager Details:

Name: _____

Signature: _____

Date of Agreement: DD/MM/YYYY

Vehicle Inspection Report

Mark X if 'YES'

Washed ☐

Vacuumed ☐

Inspect the vehicle before hiring and properly mark all the damaged areas. You will be liable to pay for any additional cost of repairs other than the damage shown below.

